

# Acronis

## Acronis Cyber Infrastructure 3.0

Backup Gateway Quick Start Guide for  
Microsoft Azure

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## CHAPTER 1

# Introduction

This guide explains how to set up Backup Gateway on Microsoft Azure to store backups in the Azure cloud.

Typically, you will only need to create a VM with Acronis Cyber Infrastructure on Azure, specifying the required details like VM user name and password, credentials for a partner account in Acronis Backup Cloud, and such.

Once the virtual machine is running, you should be able to store backups in the Azure cloud, without having to log in to Acronis Cyber Infrastructure.

## 1.1 Important Requirements and Restrictions

1. When working with public clouds, Backup Gateway uses the local storage (inside the VM) as the staging area as well as to keep service information. It means that the data to be uploaded to the cloud is first stored locally and only then sent to the destination. Because of this, you must make sure that the local storage is redundant and permanent. Using temporary disks may result in data loss.
2. You must update Acronis Backup Agents to version 12.0.4492 (Windows/Mac) or 12.0.4470 (Linux). Otherwise agents' attempts to place backups in the new storage backend will result in "Backup failed" errors.
3. Choose a correct disk template to ensure desired backup performance (see example in the next paragraph). Make sure to plan ahead, because disk template cannot be changed. In such a case, you will need to add a new disk with the correct template to the VM, add the new disk to the storage cluster, release the old disk from the storage cluster, and delete it from the VM.

Performance and size of a local VM disk depends on its template. For example, a **STANDARD\_DS1** virtual machine has the dedicated bandwidth of 32 MB/s for premium storage disk traffic. In turn, a **P10**

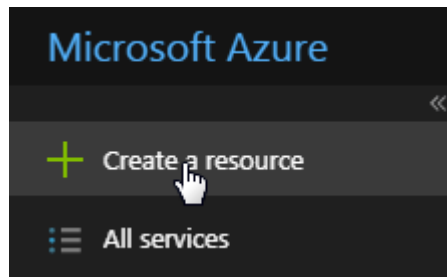
premium storage disk can provide the bandwidth of 100 MB/s. If a **P10** premium storage disk is attached to a **STANDARD\_DS1** virtual machine, its performance will be capped at 32 MB/s instead of the maximum 100 MB/s it can provide. For more details on premium storage, see [Azure documentation](#).

## CHAPTER 2

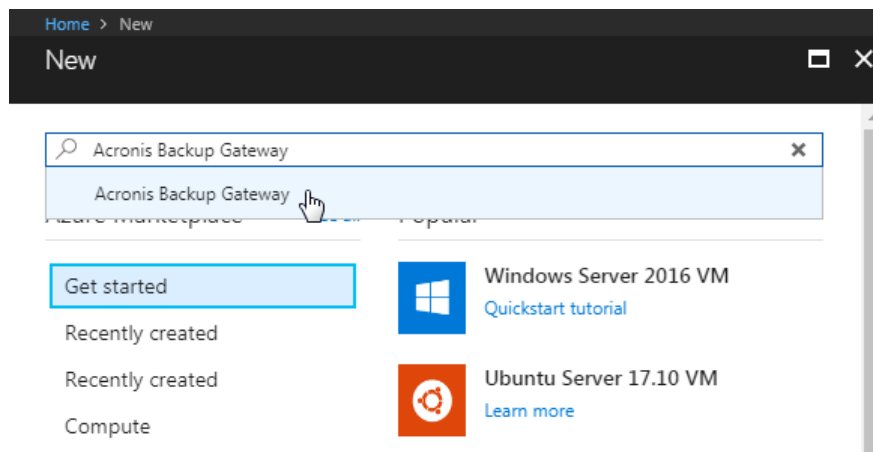
# Creating Acronis Cyber Infrastructure Virtual Machine

First, you need to create a VM with Acronis Cyber Infrastructure. Do the following:

1. On the Dashboard, click **Create a resource**.



2. On the **Home > New** pane, find and click Backup Gateway in the Azure Marketplace.



3. On the **Home > New > Backup Gateway** pane, click **Create**.

Home > New > Acronis Backup Gateway

**Acronis Backup Gateway**  
Acronis

Acronis Backup Cloud lets service providers quickly solve customer data protection problems with a proven and feature-rich hybrid backup and recovery service that protects any system and device anytime, anywhere.

Acronis Storage is a fast, safe, and proven software-defined storage for block, file, and object data. It features Acronis Backup Gateway that adds public cloud storage capabilities to Acronis Backup Cloud. The gateway enables Acronis Backup Cloud agents working on user computers to store backups on Microsoft Azure Storage.

Valid service provider subscriptions to Microsoft Azure Storage and Acronis Backup Cloud are required.

This is a single-node deployment of Acronis Backup Gateway.

[Save for later](#)

PUBLISHER	Acronis
USEFUL LINKS	<a href="#">Acronis Backup Cloud Product Page</a> <a href="#">Acronis Partner Portal</a> <a href="#">Acronis Storage</a> <a href="#">Acronis Storage Documentation</a>
SUPPORT	<a href="http://www.acronis.com/support/">http://www.acronis.com/support/</a>

Select a deployment model ⓘ

Resource Manager ▼

**Create**

The VM creation wizard will open.

4. On wizard's **Basics** pane, specify a user name and password for VM's admin account, set the public access policies, specify a password for the Acronis Cyber Infrastructure web panel, choose a subscription type, resource group, and location. Click **OK**.

Home > New > Acronis Backup Gateway > Create Acronis Backup Gateway > Basics

### Create Acronis Backup Gateway

**1 Basics** Configure basic settings >

2 Gateway settings Configure VM and storage >

3 Acronis Backup Cloud settings Register cloud storage >

4 Summary Acronis Backup Gateway >

5 Buy >

\* User name ⓘ  
abgwadmin ✓

\* Authentication type  
Password SSH public key

\* Password  
..... ✓

\* Confirm password  
..... ✓

Public SSH access to Acronis Storage node ⓘ  
Restrict ▾

Public access to Acronis Storage management panel ⓘ  
Restrict ▾

\* Acronis Storage management panel password  
..... ✓

\* Confirm password  
..... ✓

Subscription  
Pay-As-You-Go ▾

\* Resource group ⓘ  
 Create new  Use existing  
abgw ✓

\* Location  
East US ▾

OK

5. On wizard's **Gateway settings** pane:

- In **Virtual machine size**, the recommended VM size, A2, should be selected by default.
- In **Storage account**, give a name to the account; select **Storage (general purpose v2)**, then **Cool** and **Locally-redundant storage (LRS)**.

If you only have **Storage (general purpose v1)**, you need to upgrade your account.

- In **Storage account container**, specify a name.



- In **Public IP address**, select **Static** in **Assignment**.

The screenshot shows a multi-pane wizard in the Azure portal. The left pane shows the progress: 1 Basics (Done), 2 Gateway settings (Configure VM and storage), 3 Acronis Backup Cloud settings (Register cloud storage), 4 Summary (Acronis Backup Gateway), and 5 Buy. The 'Gateway settings' pane contains the following fields:

- Virtual machine size: 1x Standard A2
- Storage account: (new) abgw1
- Storage account container: acronis-storage
- Public IP address: (new) publicip
- DNS prefix: abgw1 (with a green checkmark and the domain eastus.cloudapp.azure.com below it)

The 'Create public IP address' pane shows:

- Name: publicip
- SKU: Basic (selected), Standard
- Assignment: Dynamic, Static (selected)

Both panes have an 'OK' button at the bottom.

- In **DNS prefix**, specify a DNS prefix for your Backup Gateway, e.g., **abgw1**.

The Backup Gateway will be registered in Acronis Backup Cloud under the static public IP address and DNS name.

**Note:** The public IP address and DNS name cannot be changed later.

Having set the required options, click **OK**.

6. On wizard's **Acronis Backup Cloud settings** pane, provide the credentials of your partner account in Acronis Backup Cloud. The cloud management portal URL, <https://cloud.acronis.com>, should be specified by default. Click **OK**.

Home > Acronis Backup Gateway > Create Acronis Backup Gateway > Acronis Backup Cloud settings

### Create Acronis Backup Gateway

- 1 Basics Done ✓
- 2 Gateway settings Done ✓
- 3 Acronis Backup Cloud settings Register cloud storage >
- 4 Summary Acronis Backup Gateway >
- 5 Buy >

### Acronis Backup Cloud settings

\* Acronis Backup Cloud management portal URL

\* Account !  
 ✓

\* Password  
 ✓

**OK**

7. On wizard's **Summary** pane, make sure all the options are set correctly, wait until validation passes, and click **OK**.

Home > Acronis Backup Gateway > Create Acronis Backup Gateway > Summary

### Create Acronis Backup Gateway

- 1 Basics Done ✓
- 2 Gateway settings Done ✓
- 3 Acronis Backup Cloud settings Done ✓
- 4 Summary Acronis Backup Gateway >
- 5 Buy >

### Summary

! Validation passed

Basics	
Subscription	Pay-As-You-Go
Resource group	abgw
Location	East US
User name	abgwadmin
Password	*****
Public SSH access to Acronis St...	Restrict
Public access to Acronis Storag...	Restrict
Acronis Storage management ...	*****
Gateway settings	
Virtual machine size	Standard A2
Storage account	abgw1
Storage account container	acronis-storage
Public IP address	publicip
DNS prefix	abgw1
Acronis Backup Cloud settings	
Acronis Backup Cloud manage...	https://cloud.acronis.com
Account	partner@example.com
Password	*****

**OK** Download template and parameters

8. On wizard's **Create** pane, read the terms of use and privacy policy and click **Create**.

After the VM is running, log in to the Acronis Cyber Cloud admin panel and check that the new Acronis Cyber Infrastructure is shown in the **Storages** section (for more details, see the [Acronis Cyber Cloud documentation](#)). Finally, perform a test backup to the Azure cloud to make sure that everything is working correctly.

## CHAPTER 3

# Performing Additional Tasks

Normally, you only need to create and run a VM with Acronis Cyber Infrastructure on Azure to be able to store backups in the Azure cloud. Logging in to Acronis Cyber Infrastructure itself is not required.

If, however, you need to perform some additional tasks that require you to log in to Acronis Cyber Infrastructure, you can access your Azure VM using the domain name and user credentials specified during VM deployment. You will also need to open a port to the VM.

The tasks related to Backup Gateway that you can perform in Acronis Cyber Infrastructure are described in the more general *Backup Gateway Quick Start Guide*:

- [Connecting to Public Cloud Storage via Backup Gateway](#)
- [Migrating Backups from Older Solutions](#)
- [Monitoring Backup Gateway](#)
- [Releasing Nodes from Backup Gateway](#)