Acronis

Acronis Accessibility Conformance Report

WCAG Edition

Name of product, version

Acronis Cyber Protect Cloud, v.23.02

Report date

March 2023

Product description

Acronis Cyber Protect Cloud unites backup and next-generation, AI-based anti-malware, antivirus, and endpoint protection management in one solution.

Contact information

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Evaluation methods used

Automatic and manual testing using Level Access's AMP platform, and use case testing with JAWS 2022, Dragon® NaturallySpeaking 15 and ZoomText 2022.

Applicable standards, guidelines

This report covers the degree of conformance for the following accessibility standards and guidelines:

Standards / guidelines	Included in report
Web Content Accessibility Guidelines 2.0	Level A (**Yes** / No) Level AA (**Yes** / No) Level AAA (Yes / **No**)
Web Content Accessibility Guidelines 2.1	Level A (**Yes** / No) Level AA (**Yes** / No) Level AAA (Yes / **No**)

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Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

> **Note:** When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success criteria, level A

Criteria	Conformance level	Remarks and explanations
1.1.1 Non-text content (Level A)	Web: Partially Supports	The Acronis Cyber Protect Cloud does provide text alternatives for icons and images. However, a rating of Partially Supports has been given for the following reason: • Help icon has no text equivalent. • Images do not provide alternative text.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any "audio-only" or "video-only" content.
1.2.2 Captions (Prerecorded) (Level A)	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any "synchronized multimedia" (video with an audio track).
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any "synchronized multimedia" (video with an audio track).
1.3.1 Info and Relationships (Level A)	Web: Partially Supports	The Acronis Cyber Protect Cloud does ensure that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. A rating of Partially Supports has been given for the following reason: • Some pages lack any HTML heading structure.
1.3.2 Meaningful Sequence (Level A)	Web: Partially Supports	The Acronis Cyber Protect Cloud mostly contains pages whose programmatic reading order matches the visual and logical order. However, a rating of Partially Supports has been given for the following reason: • Dialogs appear visually but are not indicated automatically by screen readers
1.3.3 Sensory Characteristics (Level A)	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any information, instructions or controls which rely on specific sensory characteristics.
1.4.1 Use of Color (Level A)	Web: Supports	The Acronis Cyber Protect Cloud does not use color as the sole means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.

Criteria	Conformance level	Remarks and explanations
1.4.2 Audio Control (Level A)	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any audio playback.
2.1.1 Keyboard (Level A)	Web: Partially Supports	The Acronis Cyber Protect Cloud mostly supports keyboard-only operation of features of the site. However, a rating of Partially Supports has been given for the following reasons: • Some links are not keyboard focusable. • Dropdown button is not executable.
2.1.2 No Keyboard Trap (Level A)	Web: Partially Supports	The Acronis Cyber Protect Cloud has keyboard focus traps. A rating of Partially Supports has been given for the following reason: • Some DIVS just cycles the focus over the section.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Web: Not Applicable	The Acronis Cyber Protect Cloud does not use keyboard shortcuts.
2.2.1 Timing Adjustable (Level A)	Web: Does Not Support	The Acronis Cyber Protect Cloud does not provide a timeout warning modal that allows users to extend their time.
2.2.2 Pause, Stop, Hide (Level A)	Web: Supports	The Acronis Cyber Protect Cloud does not include content which moves, blinks, scrolls or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A)	Web: Supports	The Acronis Cyber Protect Cloud does not include content which flashes.
2.4.1 Bypass Blocks (Level A)	Web: Does Not Support	The Acronis Cyber Protect Cloud does not provide skip links and other mechanisms to bypass blocks.
2.4.2 Page Titled (Level A)	Web: Supports	The Acronis Cyber Protect Cloud provides a title for every page.
2.4.3 Focus Order (Level A)	Web: Supports	The Acronis Cyber Protect Cloud can be navigated sequentially in a focus order which matches the logical reading order.
2.4.4 Link Purpose (In Context) (Level A)	Web: Supports	The Acronis Cyber Protect Cloud contains links which clearly indicate their purpose, in context.
2.5.1 Pointer Gestures (Level A 2.1 only)	Web: Supports	The Acronis Cyber Protect Cloud does not require multipoint or path-based gestures for operation.

Criteria	Conformance level	Remarks and explanations
2.5.2 Pointer Cancellation (Level A 2.1 only)	Web: Supports	The Acronis Cyber Protect Cloud does not use a pointer to execute any part of the function.
2.5.3 Label in Name (Level A 2.1 only)	Web: Partially Supports	The Acronis Cyber Protect Cloud contains interface components with name in labels visually. However, a rating of Partially Supports has been given for the following reason: • Sortable view field does not match the text from the visual label.
2.5.4 Motion Actuation (Level A 2.1 only)	Web: Not Applicable	The Acronis Cyber Protect Cloud does not have functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A)	Web: Supports	The Acronis Cyber Protect Cloud programmatically indicates the default human language used on each page.
3.2.1 On Focus (Level A)	Web: Supports	The Acronis Cyber Protect Cloud does not initiate a change in context as a result of any component receiving focus.
3.2.2 On Input (Level A)	Web: Supports	The Acronis Cyber Protect Cloud does not initiate a change in context when the setting of a user interface component is changed, except where a user has been advised of that behavior.
3.3.1 Error Identification (Level A)	Web: Partially Supports	The Acronis Cyber Protect Cloud mostly indicates specifically which input is in error, using a text description, when such errors are detected. However, a rating of Partially Supports has been given for the following reason: • In some cases, error messages about user input are not clearly associated with the field that contains the error.
3.3.2 Labels or Instructions (Level A)	Web: Partially Supports	The Acronis Cyber Protect Cloud mostly provides programmatically identifiable labels and instructions for user input fields. However, a rating of Partially Supports has been given for the following reason: • In some cases, instructions for a form occur after the form in the page.

Criteria	Conformance level	Remarks and explanations
4.1.1 Parsing (Level A)	Web: Partially Supports	The Acronis Cyber Protect Cloud uses HTML and ARIA which is mostly compliant with the relevant specifications. However, a rating of Partially Supports has been given for the following reason: • On some pages, the HTML includes duplicate ID values, which is not valid.
4.1.2 Name, Role, Value (Level A)	Web: Partially Supports	Although the Acronis Cyber Protect Cloud includes many user interface components whose name, role and value (as well as states and properties) can be determined and set programmatically. A rating of Partially Supports has been given for the following reason: • Buttons with incorrect aria-controls attribute value.

Table 2: Success criteria, level AA

Criteria	Conformance level	Remarks and explanations
1.2.4 Captions (Live) (Level AA)	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any "synchronized multimedia" (video with an audio track).
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Not Applicable	The Acronis Cyber Protect Cloud does not include any "synchronized multimedia" (video with an audio track).
1.3.4 Orientation (Level AA 2.1 only)	Web: Supports	The Acronis Cyber Protect Cloud does not restrict their view and operation to a single display orientation, such as portrait or landscape.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Web: Supports	The Acronis Cyber Protect Cloud contains instances that identify input purpose for common input fields.
1.4.3 Contrast (Minimum) (Level AA)	Web: Supports	The Acronis Cyber Protect Cloud provides sufficient contrast between text and backgrounds.

Criteria	Conformance level	Remarks and explanations
1.4.4 Resize text (Level AA)	Web: Partially Supports	The Acronis Cyber Protect Cloud allows content to be resized without assistive technology up to 200 percent without loss of content or functionality. However, a rating of Partially Supports has been given for the following reason: • In some pages content is cutoff.
1.4.5 Images of Text (Level AA)	Web: Supports	The Acronis Cyber Protect Cloud uses text instead of images of text (except for logos).
1.4.10 Reflow (Level AA 2.1 only)	Web: Partially Supports	The Acronis Cyber Protect Cloud is not designed to be responsive, requiring two-dimensional scrolling to access most content when viewed at smaller screen sizes and/or with browser zoom. A rating of Partially Supports has been given for the following reason: • Content is lost.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Web: Supports	The visual presentation of non-text content across the Acronis Cyber Protect Cloud has a contrast ratio of at least 3:1.
1.4.12 Text Spacing (Level AA 2.1 only)	Web: Supports	The Acronis Cyber Protect Cloud supports custom text spacing without loss of the content and functionality.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Web: Supports	Content on the Acronis Cyber Protect Cloud which is displayed on pointer hover or keyboard focus is dismissible, hoverable and persistent.
2.4.5 Multiple Ways (Level AA)	Web: Supports	Where applicable, the Acronis Cyber Protect Cloud allows users to navigate to pages in multiple ways.
2.4.6 Headings and Labels (Level AA)	Web: Supports	The Acronis Cyber Protect Cloud uses headings and labels describe topic or purpose.
2.4.7 Focus Visible (Level AA)	Web: Partially Supports	The Acronis Cyber Protect Cloud provides a visible indication of keyboard focus for elements on pages.
3.1.2 Language of Parts (Level AA)	Web: Supports	The Acronis Cyber Protect Cloud indicates the human language of every page or document and does not contain parts which are in a different human language than the whole page or document.

Criteria	Conformance level	Remarks and explanations
3.2.3 Consistent Navigation (Level AA)	Web: Supports	The Acronis Cyber Protect Cloud provides a consistent primary navigation structure on every page.
3.2.4 Consistent Identification (Level AA)	Web: Supports	The Acronis Cyber Protect Cloud provides consistent identification of components with the same functionality across the site.
3.3.3 Error Suggestion (Level AA)	Web: Supports	The Acronis Cyber Protect Cloud provides identification of where user input does not comply with constraints on that input.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: Supports	The Acronis Cyber Protect Cloud provides the opportunity to review and confirm financial information and data deletion before submission.
4.1.3 Status Messages (Level AA 2.1 only)	Web: Supports	The Acronis Cyber Protect Cloud provides status messages that are programmatically determined through role or properties such that can be presented to users of assistive technology without receiving focus.

Table 3: Success criteria, level AAA

> **Notes:** Acronis Cyber Protect Cloud was not evaluated for WCAG 2.0, 2.1 level AAA conformance.

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