

## **Acronis**

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Cyber Protect Cloud with Splashtop integration

Initiate Splashtop remote-controlled sessions for your managed workloads from within Acronis' console



#### SOLVE YOUR SERVICE DELIVERY CHALLENGES

Recent events led to a global push for companies to enable their employees to work from home. Statistics show that the vast majority of businesses have transitioned to remote work and will maintain this trend for the foreseeable future. With 72% of organizations planning some form of permanent remote work going forward, Splashtop and Acronis are in a unique position to help MSPs empower their clients to remain productive and secured through the work-from-home initiative.

Acronis Cyber Protect Cloud is purpose-built to work seamlessly with the tools you interact with all day, every day. Its integration with Splashtop's high-performance, remote-access solution is designed to power your remote control capabilities, while providing you with unmatched ease of use and automation.

#### OVERCOMING MSP TOOL SPRAWL THROUGH INTEGRATION

The synergy between Acronis Cyber Protect Cloud and Splashtop empowers you to deliver superior remote support — silently, seamlessly and on time — through a reliable, direct connection. Alleviate downtime by enabling your technicians to access and take control of remote computers to troubleshoot and resolve issues directly from the Acronis Cyber Protect Cloud console. Work with solutions that talk to each other and spend less time on supporting clients — resulting in increased customer satisfaction and decreased costs.

# ABOUT ACRONIS CYBER PROTECT CLOUD

The only single-agent solution that natively integrates cybersecurity, data protection and management to protect data, endpoints and systems.

- · The world's best backup and recovery
- Enhanced with essential cyber protection at no additional cost
- With endpoint protection management built for service providers

# ABOUT SPLASHTOP ENTERPRISE

The all-in-one secure remote access and remote support solution for IT to effectively support endpoints.

- Provide on-demand helpdesk support to computers and mobile devices
- Provide anytime / unattended support
- Encourage smart remote working and mobility

#### INTEGRATION USE CASES: ACRONIS CYBER PROTECT CLOUD AND SPLASHTOP

Execute your service requests faster, exceed SLAs and increase overall customer satisfaction by enabling this free-of-charge integration with Splashtop. You can then rest assured your clients' workloads are protected with a world-class cyber protection solution that's easily accessible in the event of an incident.

#### **Ensure quick onboarding**

Enable the integration with a single click. Search for the Splashtop tile in the 'Integrations' section within the Acronis Cyber Protect Cloud console. Press the 'enable' button and that's it - you're ready to provide secure remote assistance to your clients.\*

\*The Splashtop Business application must be installed on the device where the Acronis Cyber Protect Cloud console is running, and the Splashtop Streamer agent must be installed on the devices that will be accessed via a Splashtop remote connection.

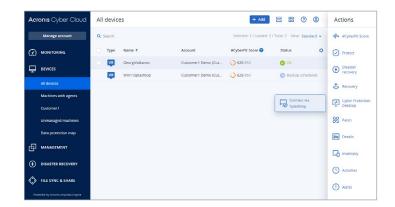
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#### Start a remote desktop session on a managed device

Whether employees are working from home, from the office, or on the go, you and your team are expected to deliver the same level of support. The Acronis-Splashtop integration enables you to initiate immediate, one-click access to all your managed workloads. Simply click on the device and locate Splashtop in the list of remote access tools.



Take advantage of Splashtop's high performance features, including file transfer, remote reboot, share technician desktop, chat and more. Once the remote session is started, you will be automatically switched to the trusted and familiar Splashtop application.





#### INTEGRATED WITH ACRONIS CYBER PROTECT CLOUD

Splashtop integrates with Acronis Cyber Protect Cloud - the only single-agent solution that allows service providers to deliver cybersecurity, data protection, file sync and share and endpoint protection management to their clients.



