

Acronis Cyber Protect Cloud with Autotask PSA Integration

Streamline provisioning and management of your cyber protection services



Thousands of service providers worldwide optimize their day-to-day operations with Autotask PSA, a powerful and intuitive cloud-based PSA platform. Acronis Cyber Protect Cloud integrates with Autotask PSA to let you solve your clients' backup and security challenges quickly and confidently. Deliver a game-changing cyber protection solution, receive synchronized alerts and automatically bill subscriptions of your service offerings directly within the Autotask PSA interface.

Benefits for service providers

- **Extend your managed services** with integrated cyber protection - with no upfront investment
- **Automate the subscription or consumption-based billing** of your services with either prepaid or pay-as-you-go options
- **Provision comprehensive** cyber protection services right from the Autotask PSA interface, rather than doing so separately from Acronis Cyber Protect Cloud's management console
- **Quickly respond to client issues** related to backup, cybersecurity, endpoint protection management and subscriptions with synchronized Acronis-Autotask PSA alerts and ticket automation

About Acronis Cyber Protect Cloud

The only single-agent solution that natively integrates cybersecurity, data protection and management to protect data, endpoints and systems.

The world's best backup and recovery

Full-image and file-level backup and recovery safeguard data on more than 20 platforms - with near-zero RPOs and RTOs.

Enhanced with essential cyber protection at no additional cost

Acronis' advanced machine intelligence-based behavioral detection engine stops malware, ransomware and zero-day attacks on client endpoints and systems.

With protection management built for service providers

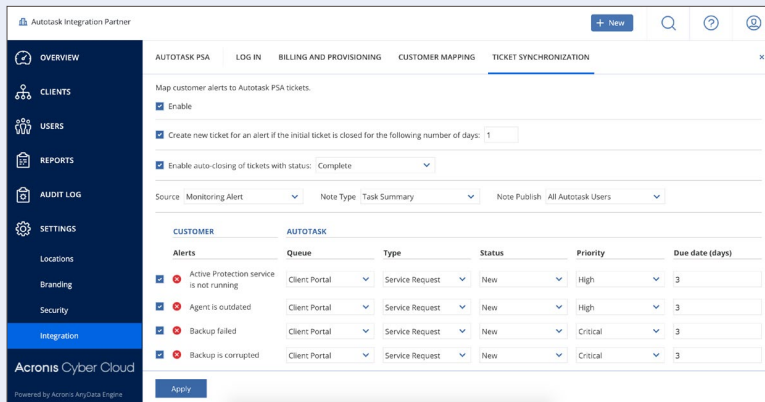
Thorough post-incident investigation and proper remediation tools keep costs down for service providers - digital evidence is collected and stored in a secure central repository.



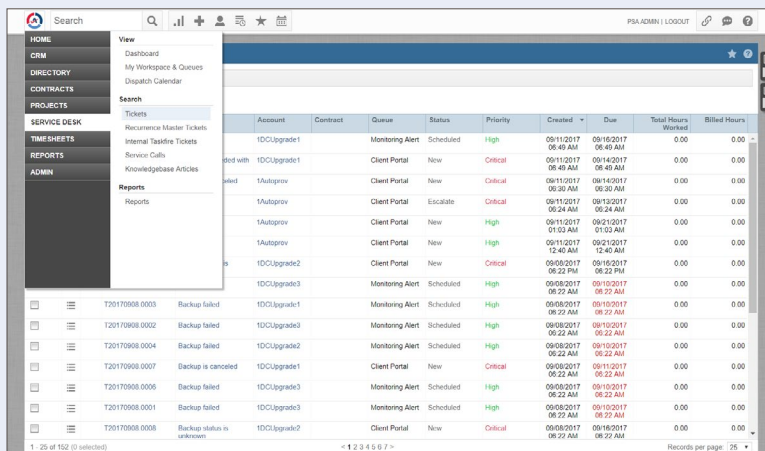
Integrate with a few clicks, right from the Acronis management console

Using Acronis' management console, you can set up and manage the integration of Acronis Cyber Protect Cloud with Autotask PSA. From the console, you can:

- Map Autotask PSA services to Acronis Cyber Protect Cloud offering items to automate billing and provisioning
- Choose which cyber protection services to exclude from Autotask PSA invoices to streamline billing
- Create and synchronize new Acronis Cyber Protect Cloud accounts for existing Autotask PSA accounts automatically or manually
- Configure deprovisioning rules to automatically delete and disable client accounts
- View the health status of all integrations to ensure everything works
- Choose one or more of the Acronis Cyber Protect Cloud alert types and automatically create tickets in Autotask PSA
- Specify Autotask PSA tickets' details (e.g. queue, type, status, priority and due date) based on the alert type in the cyber protection service
- Configure your tickets' reopening rule based on the number of days that the ticket was closed
- Link existing accounts in Autotask PSA and Acronis Cyber Protect Cloud to synchronize ticket creation and usage quotas



Integration settings in the Acronis Cyber Protect Cloud Management Console



Tickets in the Autotask PSA console, based on Acronis Cyber Protect Cloud alerts