

Acronis Cyber Backup for Microsoft 365 Licensing

Frequently Asked Questions (FAQs)



1. What Microsoft 365 applications can be backed up with Acronis Cyber Backup?

The list of Microsoft 365 services that Acronis Cyber Backup can protect depends on the deployment model:

- Acronis Cyber Backup in cloud deployment (Acronis Cyber Backup Service) can protect M365 apps including Microsoft Exchange Online, Microsoft Teams, OneDrive for Business, and SharePoint Online, and store data in the secure Acronis Cloud Storage
- Acronis Cyber Backup in on-premises installation can protect Exchange Online only, but allows customers to use any type of storage, not only Acronis Cloud

A detailed feature comparison of Acronis Cyber Backup for Microsoft 365 in on-premises and cloud deployment models can be found in the [Acronis Knowledge Base](#).

2. How is Microsoft 365 backup functionality licensed in Acronis Cyber Backup?

Acronis Cyber Backup for Microsoft 365 is only available with a subscription license. To use Acronis Cyber Backup for Microsoft 365 in cloud deployment a customer needs to license the required number of seats (see below) and purchase enough Acronis Cloud Storage capacity to keep their backups. There are two purchase options available: a pre-packaged starter pack or a fully customizable license.

Acronis Cyber Backup Microsoft 365 Starter Pack

The ready-to-use bundle, available at a special discounted price, contains 50GB of secure off-site Acronis Cloud Storage and a 5-seat license for Acronis Cyber Backup (available in 1-, 2-, or 3-year licenses). A customer can purchase as many starter packs as necessary and can combine it with additional seats and storage and with other Acronis Cyber Backup licenses.

Acronis Cyber Backup Microsoft 365 subscription license + Acronis Cloud Storage Add-on

This option offers flexibility for organizations that require more seats and storage. Choose the required number of seats (1-, 2-, or 3-year Acronis Cyber Backup licenses) and add the amount of cloud storage needed.

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| | <p>To perform agent-based Microsoft 365 backup using the on-premises installation of Acronis Cyber Backup, users only need an Acronis Cyber Backup Microsoft 365 subscription license for the number of seats required (1, 2, or 3 years). On-premises licenses allow customers to use any local or cloud storage, including Acronis Cloud Storage (must be purchased additionally).</p> <p>All types of the Acronis Cyber Backup Microsoft 365 subscription licenses can be purchased via Acronis' online store or Acronis partner.</p> |
| 3. What is a seat? | <p>One seat refers to either a Microsoft 365 user, a shared mailbox, or a public folder. One seat for a M365 user covers all M365 apps available to this user.</p> <p>Examples of seat calculations for different business scenarios:</p> <p>5 users using Exchange Online and OneDrive for Business + 1 shared mailbox = 6 seats</p> <p>20 users using Exchange Online + 1 shared mailbox + 1 public folder + 1 Microsoft Teams team = 23 seats</p> <p>100 users using Exchange Online, OneDrive for Business + 1 SharePoint Online site + 1 shared mailbox = 102 seats</p> |
| 4. How many seats do I need to back up SharePoint Online only? | <p>To back up SharePoint Online only, just one seat is required.</p> |
| 5. What is the difference between the Advanced and Standard editions of Acronis Cyber Backup for Microsoft 365? | <p>Acronis Cyber Backup Advanced edition is designed for larger infrastructures and for higher data availability requirements than Acronis Cyber Backup Standard edition. Advanced edition includes additional features that simplify management and protection including advanced reporting and admin roles and delegations.</p> <p>For more information on the difference between Acronis Cyber Backup Standard and Acronis Cyber Backup Advanced editions, refer to the comparison of Acronis Cyber Backup licenses.</p> |
| 6. Is the Microsoft 365 backup functionality of Acronis Cyber Backup Standard and Advanced editions available both in cloud and on-premises consoles? | <p>Yes, Acronis Cyber Backup Standard and Acronis Cyber Backup Advanced editions are available in both cloud and on-premises consoles.</p> |
| 7. How can I move from on-premises to cloud deployment with Acronis Cyber Backup for Microsoft 365? | <p>If you want to migrate to the cloud-to-cloud backup solution (C2C 2.0) from your existing Acronis Cyber Backup on-premises deployment to protect Microsoft 365 data, follow the steps described in the Acronis Knowledge Base.</p> |
| 8. How can I upgrade from cloud-to-cloud 1.0 to cloud-to-cloud 2.0 version of Acronis Cyber Backup for Microsoft 365? | <p>Upgrading from version 1.0 to 2.0 can be done automatically: the system will create new backup plans with the same configuration as the old ones and apply them to users' mailboxes.</p> <p>The quick guide for upgrade is available in the Acronis Knowledge Base.</p> |