# Acronis Backup for Microsoft Office 365 Licensing

## Frequently Asked Questions (FAQs)

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| **1. What Office 365 applications can be backed up with Acronis Backup?** | The list of Office 365 services that Acronis Backup can protect depends on the deployment model:<br>• Acronis Backup in cloud deployment (Acronis Backup Service) can protect O365 apps including Exchange Online, OneDrive for Business, and SharePoint Online, and store data in the  secure Acronis Cloud Storage<br>• Acronis Backup in on-premises installation can protect Exchange Online only, but allows customers to use any type of storage, not only Acronis Cloud<br>A detailed feature comparison of Acronis Backup for Office 365 in on-premises and cloud deployment models can be found in the Acronis Knowledge Base. |
| **2. How is Office 365 backup functionality licensed in Acronis Backup?** | Acronis Backup for Office 365 is only available with a subscription license.<br>To use Acronis Backup for Office 365 in cloud deployment a customer needs to license the required number of seats (see below) and purchase enough Acronis Cloud Storage capacity to keep their backups. There are two purchase options available: a prepackaged starter pack or a fully customizable license.<br><br>**Acronis Backup Office 365 Starter Pack**<br>The ready-to-use bundle, available at a special discounted price, contains 50GB of secure off-site Acronis Cloud Storage and a 5-seat license for Acronis Backup (available in 1-, 2-, or 3-year licenses). A customer can purchase as many starter packs as necessary and can combine it with additional seats and storage and with other Acronis Backup licenses.<br><br>**Acronis Backup Office 365 subscription license + Acronis Cloud Storage Add-on**<br>This option offers flexibility for organizations that require more seats and storage. Choose the required number of seats (1-, 2-, or 3-year Acronis Backup licenses) and add the amount of cloud storage needed. |

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| | To perform agent-based Office 365 backup using the on-premises installation of Acronis Backup, users only need an Acronis Backup Office 365 subscription license for the number of seats required (1, 2, or 3 years). On-premises licenses allow customers to use any local or cloud storage, including Acronis Cloud Storage (must be purchased additionally). |
| | All types of the Acronis Backup Office 365 subscription licenses can be purchased via Acronis' online store. |
| **3. What is a seat?** | One seat refers to either an Office 365 user or a shared mailbox. One seat for an O365 user covers all O365 apps available to this user. |
| | **Examples of seat calculations for different business scenarios:** |
| | 5 users using Exchange Online and OneDrive for Business + 1 shared mailbox = 6 seats |
| | 20 users using Exchange Online + 1 shared mailbox = 21 seats |
| | 100 users using Exchange Online, OneDrive for Business + 1 SharePoint Online site + 1 shared mailbox = 101 seats |
| **4. How many seats do I need to back up SharePoint Online only?** | To back up SharePoint Online only, just one seat is required. |
| **5. What is the difference between the Advanced and Standard editions of Acronis Backup for Office 365?** | Acronis Backup Advanced edtition is designed for larger infrastructures and for higher data availability requirements than Acronis Backup Standard edition. Advanced edition includes additional features that simplify management and protection including advanced reporting, admin roles and delegations, and sharing backup plans between seats. |
| | For more information on the difference between Acronis Backup Standard and Acronis Backup Advanced editions, refer to the comparison of Acronis Backup licenses. |
| **6. Is the Office 365 backup functionality of Acronis Backup Standard and Advanced editions available both in cloud and on-premises consoles?** | Acronis Backup Standard edition is available in both cloud and on-premises consoles. Acronis Backup Advanced edition currently is only available as an on-premises installation. The functionality of Acronis Backup Standard edition will depend on the deployment model, see question #1. |
| **7. How can I move from on-premises to cloud deployment with Acronis Backup for Office 365?** | If you want to migrate to the new cloud-to-cloud backup solution (C2C 2.0) from your existing Acronis Backup on-premises deployment to protect Office 365 data, follow the steps described in the Acronis Knowledge Base. |
| **8. How can I upgrade from cloud-to-cloud 1.0 to cloud-to-cloud 2.0 version of Acronis Backup for Office 365?** | Upgrading from version 1.0 to 2.0 can be done automatically: the system will create new backup plans with the same configuration as the old ones and apply them to users' mailboxes. |
| | The quick guide for upgrade is available in the Acronis Knowledge Base. |

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