

Acronis Professional Services

If your organization has a complex IT infrastructure or limited IT resources, Acronis Professional Services can assist you with the design, integration, implementation, and on-going operation of your Acronis backup, disaster recovery, storage, file sync and share, monitoring, and other data protection solutions.

As your business grows, so does your IT infrastructure and this increases the risk of business process interruptions due to unexpected system downtime or loss of data or business applications. Based on industry best practices and 14 years of experience protecting customer data, Acronis has developed a set of methodologies and processes to identify the mission-critical components within your IT environment to design, implement, support, and document an optimal solution to meet your up-time requirements, improve your Return on Investment (ROI), and lower your Total Cost of Ownership (TCO).

Regardless of the status of your implementation, Acronis Professional Services can help you realize optimum value from your investment in Acronis Hybrid Cloud solutions. Acronis Professional Services include consulting services, deployment services, audit services, customized education, and premier support.

Acronis Consulting Services

Do you have a diverse IT environment? Do you need to import or export data from and to third-party systems for monitoring and reporting purposes?

Do you want to ensure you are protected from on-going security breaches and ransomware? Acronis employs the best data protection, security, and systems integration experts to help you build complex data protection solutions, migrate from legacy backup solutions, transfer historical data, and more.

Leverage Acronis' experience and shorten the time it takes to gain value from your investment in Acronis products and technologies. Our technical experts will take the time to understand your pain points and critical business requirements and design an optimal solution to get you up and running fast.

Acronis Professional Services Benefits

- Leverage Acronis Consulting Services to deploy Acronis solutions two times faster than you can deploy the solutions using your internal resources
- Reduce the volume of support calls by 30 percent with Acronis Deployment Services
- Achieve peace of mind and reduce operational overhead by 20 percent with Acronis Audit Services
- Empower your IT staff to resolve technical issues faster with Acronis Customized Education
- Enjoy 24/7 real-time access to the industry's best data protection experts with Acronis Premier Support

Acronis Deployment Services

Acronis Deployment Services lets you focus on your primary business while Acronis takes care of your data protection systems, including design, implementation, and configuration. Organizations that engage Acronis Professional Services can implement their data protection solutions twice as fast when compared to deploying the system(s) on their own.

Acronis' technical experts leverage their experience from hundreds of successful data protection implementations around the globe. No matter how complex your IT infrastructure is, our team of experts will quickly deploy an optimized solution that fits into your organization's infrastructure and processes and ensures compliance with industry and government regulations. Acronis' portfolio of successful deployments ensures that all your data, applications, and systems across multiple platforms are protected, whether they reside on-premises, in remote locations, in public and private cloud infrastructures, and on mobile devices.

Acronis Audit Services

Enjoy peace of mind with Acronis Audit Service and ensure your environment is protected as you introduce new business applications, scale your infrastructure, or introduce new data protection and file sync and share

solutions. Our experts will audit your deployment, provide recommendations to improve protection, and certify your data is protected in accordance with industry/Acronis best practices and organizational/government compliance requirements. Acronis Audit Services ensures you deliver business value faster and mitigates risks of delays and data losses.

Acronis Customized Education

Ensure every member of your IT team is well-prepared to use Acronis software. Acronis Education provides remote and onsite training, workshops, and on-demand webinars, with training curriculums customized to address your unique IT environment. Optimize your staff's effectiveness, reduce the "read-the-book" delays, and realize the full potential of your solution.

Acronis Premier Support

Acronis Premier Support provides the highest level of technical support to organizations that require faster response times above and beyond Acronis standard support. With Premier Support, you have 24/7 access to a single point of contact and the right subject matter experts when you need them. And, Acronis Premier Support plans can be customized to fit individual business requirements and budgets.

Key Services

Acronis Professional Services can assist your organization with:

Consulting — Acronis subject matter experts will share knowledge and best practices on a variety of topics such as technical and business risk mitigation, requirements analysis, establishing the most optimal operational policies and more.

Deployment — Acronis subject matter experts can plan, design and Implement modern hybrid cloud data protection solutions in the most effective way.

Audit Services — Get expert advice on how to improve your data protection and certify that your protection meets organizational and industry compliance requirements

Customized Education — Ensure your IT team is educated to effectively deploy, optimize, troubleshoot, and manage Acronis solutions.

Premier Support — Enjoy the highest level of support available for Acronis solutions including 24/7 access to a single point of contact, proactive analysis of system operations, and early detection and remediation of potential problems.



For additional information, please visit www.acronis.com