

Omnivoice integration with **Acronis** Cyber Cloud

Empower your clients' business communications with an integrated virtual phone system with cyber protection



GAIN THE OMNIVOICE ADVANTAGE

Today's communication challenges, which range from unreliable products and services to insecure networks and costly on-premises hardware that requires frequent maintenance, lead to a high burn rate and excessive time spent helping clients fix avoidable problems instead of focusing on more important matters.

Service providers need a simple and scalable communication solution. That's why Acronis integrates with Omnivoice — a virtual phone system with essential cyber protection that gives businesses a new way to communicate using cloud technology. Omnivoice lets you:

- Deliver modernized phone systems with all the classic features clients have come to expect, ensuring smooth communication operations
- Help clients to row in the same direction with teamwork-prioritizing features like user extensions and call transfers
- Ensure clients use their business numbers safely and comfortably, no matter where work takes them. With an array of nuanced features to tackle any problem that arises, your clients' business efficiency will reach new heights

A COMPLETE SOLUTION

CALLING AND TEXTING

Calls via internet and cellular network. Texts. Call routing. Webphone. Mobile app (iOS and Android). Softphone. Deskphone. Local numbers and calls. Call forwarding. Voicemail. Voicemail to text. Caller ID.

OPTIMAL COLLABORATION

Call queues. Call transfer during the call. Conference calls. User extensions. Available/ do not disturb statuses. Dial by name.

BUSINESS VISIBILITY

History of all communications (calls, texts, voicemails). Business contact book. Call recording. Interactive voice response (IVR). Custom greetings. Business hours. VIP or blocklist calls routing. Call screening. Performance reports.

OMNIVOICE INSIGHTS

Protected by trusted technology

Calls and messages are business-critical data, susceptible to cyberattacks. Omnivoice is protected by [Acronis Cyber Protect Cloud](#) to ensure that your clients' conversations, messages, call logs, recordings, and any other confidential data are safe, backed up, and malware-free.

N+1 redundancy

With N+1 redundancy, PCI-DSS Level 1 compliance, and 99.99% uptime, the service is physically secure and exceedingly reliable.

High-quality sound and a full set of features

Omnivoice has the core of a professional call-center, adapted for your clients' virtual phone systems. High-quality sound, a bundle of advanced VoIP features, and no hardware needed make it a great choice for companies that want results without the hassle.

Anytime, anywhere, on any platform

Omnivoice is a cloud-based and hardware-free communication solution that works with every type of platform — web, mobile, deskphones, and SIP phones. With Omnivoice, your clients can improve employee productivity, enhance customer service, attract new customers, and increase revenues.

Easy to cross-sell or bundle

Omnivoice allows service providers to expand their product portfolio with an in-demand service, increasing client retention and generating new recurring revenue.

Easy-to-use interface

The Omnivoice virtual phone system couldn't be easier to migrate to, set up, and use. Equipped with a ready-to-use, convenient interface, Omnivoice provides quick onboarding and a high level of usability for clients.

THE TOP 5 BENEFITS OF USING OMNIVOICE

- Scale up quickly for growth-ready businesses — offer reliable and cost-effective virtual phone service
- Quick onboarding with no upfront costs, no special trainings required, no hardware or additional equipment
- Give your clients the flexibility to take calls how and when they want, helping them build smarter offices
- Enrich your portfolio with a highly demanded service, and generate new revenue streams
- Add value to your service provider business, increase ARPU and give your clients another reason to work with you

