Acronis

Acronis Cyber Cloud

Integration with Splashtop

Integration Guide

Table of contents

Introduction

This document describes how to enable and configure the integration of Acronis Cyber Cloud with Splashtop.

You can quickly establish a remote desktop session from within Acronis Cyber Protect Cloud using Splashtop, without having to switch between consoles.

Terminology

- **Splashtop account** - the account you will use to access the Splashtop web console (my.splashtop.com) as well as other integration services
- **Splashtop Business App** - the Splashtop application used to connect to remote devices, installed on the administrator's computer
- **Splashtop Streamer** - the application that allows remote access to managed devices

Prerequisites

The following conditions should be met in order to be able to use this integration:

- Splashtop Business App should be installed on the device where the Acronis Cyber Protect Cloud console runs under Windows or macOS operating systems.
- Splashtop account credentials are necessary to log into the Business App.
- Managed devices should have Splashtop Streamer agent installed. Remote access from Acronis Cyber Protect Cloud is available only for devices operating under Windows or macOS.
- Managed devices must also meet the system requirements of both the Acronis Cyber Protect agent and the Splashtop Streamer.

Configuration

See how you can enable/disable or edit an integration.

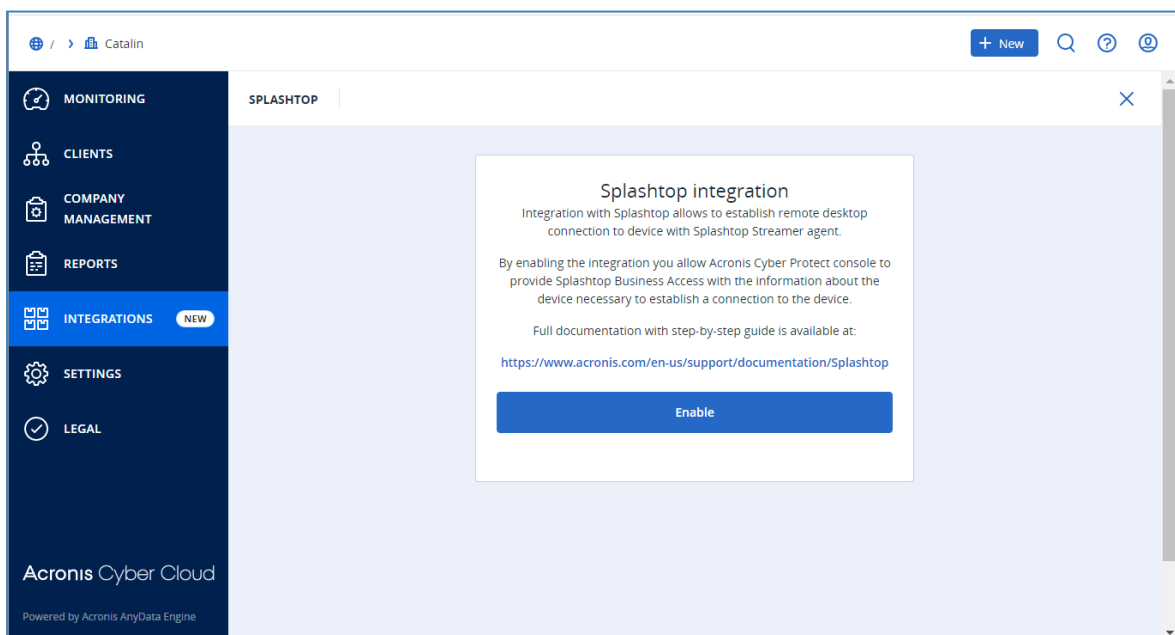## Enable integration

1. Go to the **Acronis Management portal** > **Integrations** and click on the **Splashtop** tile.
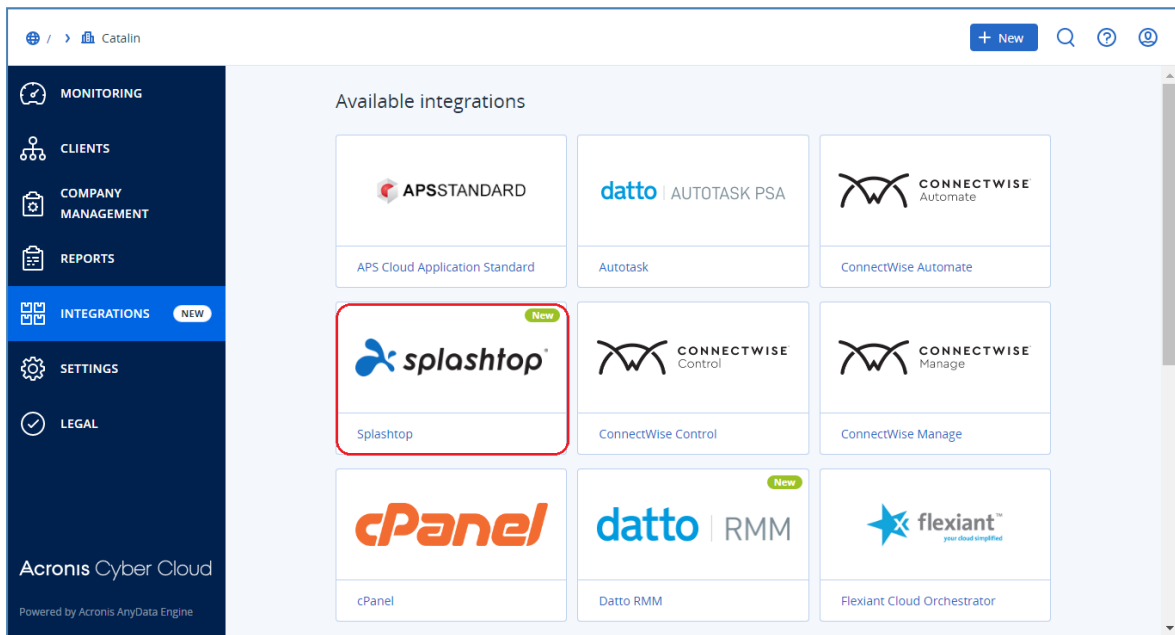
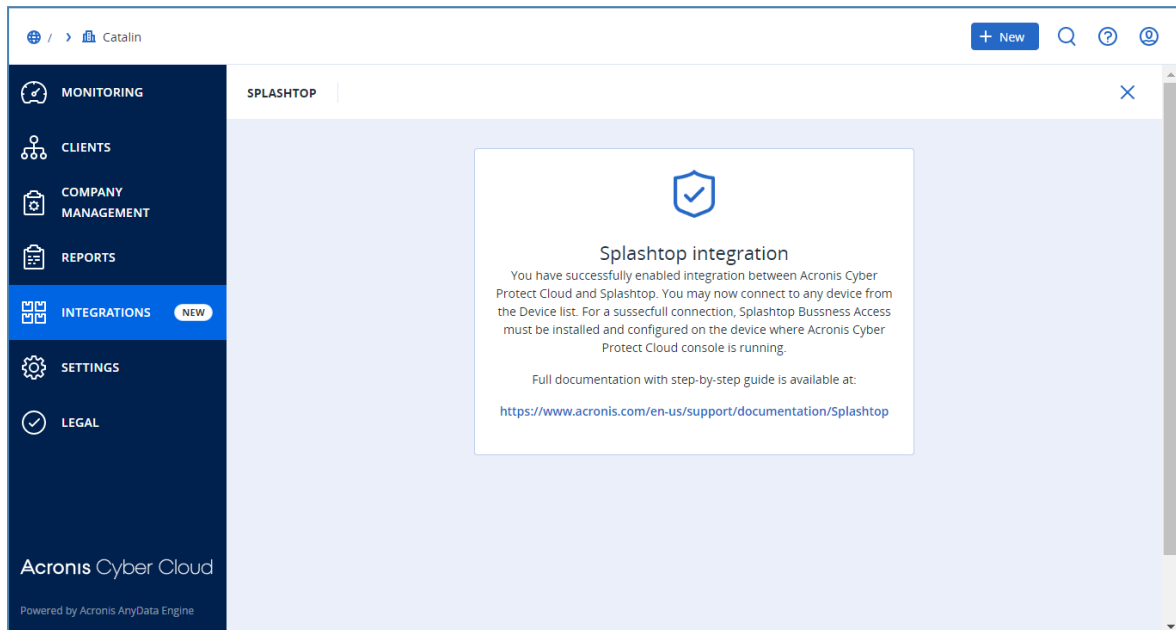See more information about enabling and managing integrations.

2. In the window that opens, make sure to read the informative message, then click **Enable**.

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3. If succesfully enabled, you will see the following confirmation screen:
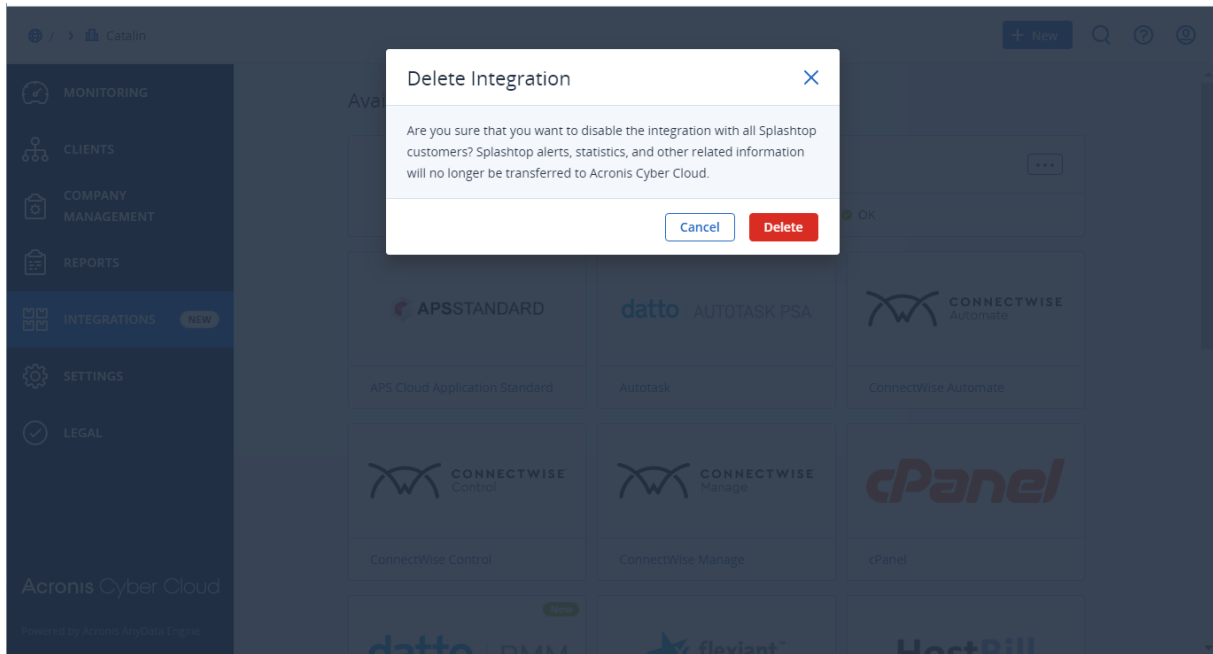

Edit configuration

For integrations already enabled, an always active integration tile is displayed.

If an admin user selects **Settings** in the tile menu, the console will show the same confirmation screen as when enabling the integration for the first time.

Disable integration

To disable the integration, go to the integration tile and select **Delete**.

Once the integration is removed, this will be communicated to the console and the **Connect via Splashtop** button will not be displayed.
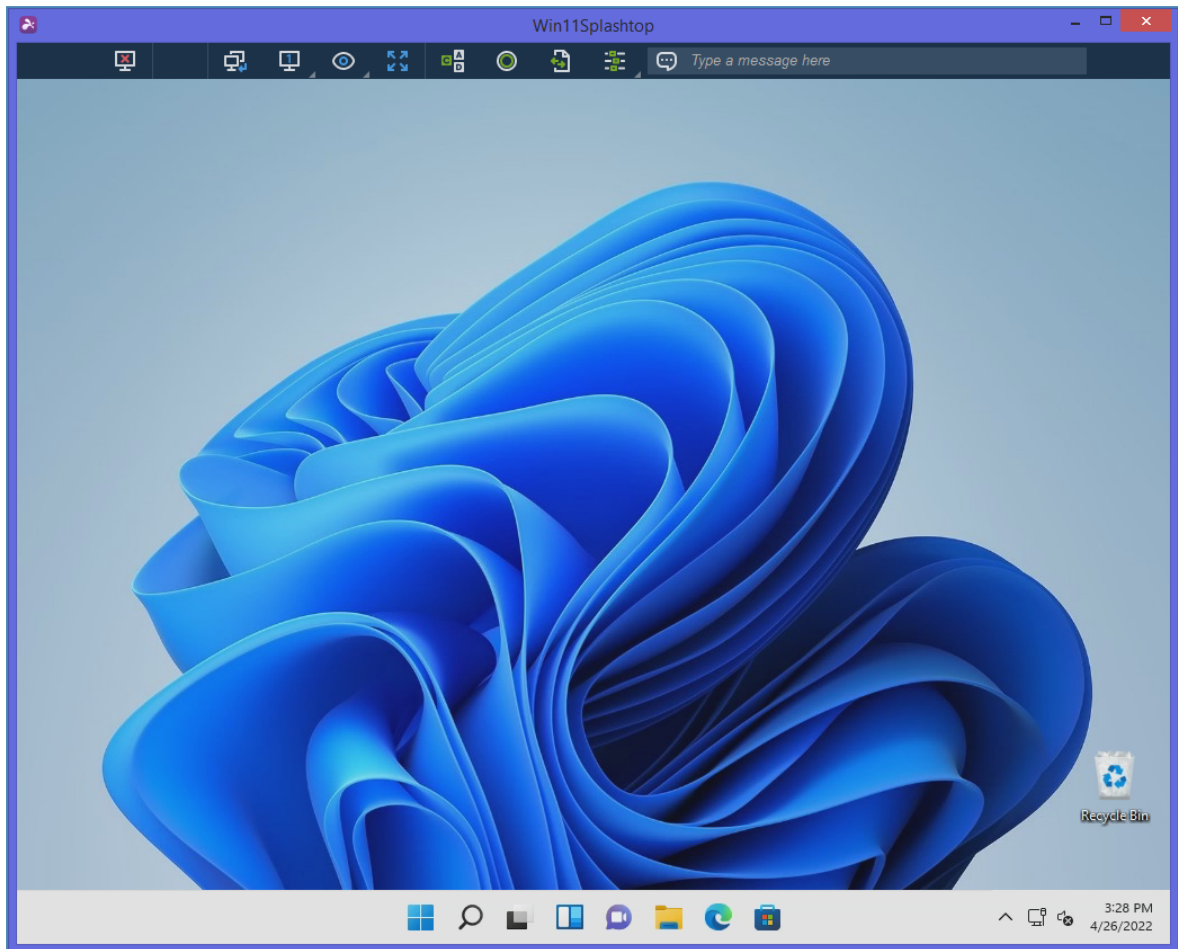
Start a remote session

Once you have set up the integration, the **Splashtop** button becomes available at Remote access area > Services console > Device grid.

1. Log into Acronis Cyber Cloud.
2. Select a device and try to connect to it remotely.
3. Click on the device and locate **Splashtop** in the list of remote access tools (this option is available for all Physical workstation devices and for users with administrator rights).

4. Select the **Connect via Splashtop** command to initiate the remote access session.

Useful links

For addtional information, check the following references:

https://www.splashtop.com/downloads#ba

https://support-splashtopbusiness.splashtop.com/hc/en-us/articles/214838083-How-do-I-create-deployment-packages-

https://support-splashtopbusiness.splashtop.com/hc/en-us/articles/212725183