

Release notes for Acronis APS Package

Release date: 23rd of November

Build: 2503

Supported platform: Acronis Cyber Cloud 9.0 or later

With this update, Acronis APS package brings support for additional Acronis Cyber Cloud services, editions and offering items.

What's new

1. Support for Acronis Cyber Cloud platform 20.08 and 20.09
 1. New editions:
 1. Cyber Protect (billing mode - Per Workload), including
 1. Cyber Protect - Essentials
 2. Cyber Protect - Standard
 3. Cyber Protect - Advanced
 4. Cyber Backup - Standard
 5. Disaster Recovery add-on
 2. Cyber Backup (billing mode - Per GB), including the only
 1. Cyber Backup - Standard
 2. Changes in the existing offering items:
 1. Microsoft SharePoint Online is no longer a feature but a counter, which supports limits and usage.
2. Support for additional services for Partner-type subscriptions (support for customers subscriptions will be implemented in future updates):
 1. Files Cloud
 2. Notary
3. "Service provider" service profile is renamed to "Partner" to better meet naming in Acronis Cyber Cloud
4. Application page in CCPv1 was reworked and no longer contains information about resource usage/limits on subscription. Customer can get this information using the standard CCPv1 page in Home > All Resource Usage.
5. Update in the list of default service templates which are automatically created in CloudBlue Commerce during the initial installation
 1. "Acronis Cyber Protect Cloud" for new Cyber Protect edition
 2. "Acronis Cyber Backup Cloud" for new Cyber Backup edition
 3. "Acronis Cyber Cloud for Reseller Branding" for both new Cyber Protect and Cyber Backup editions
6. Documentation improvements

Known issues and limitations

1. Direct upgrade is supported only from version 2.2-2324. If you have a version less than 2.2-2104 installed, you need to update to 2.2-2104 first. If you have a version less than

2.2-2324 installed, you need to update to 2.2-2324 first. The list of all APS version can be found here: <https://kb.acronis.com/content/65155>

2. PHP 5.6 only is supported
3. In case you are using Odin Automation 7.x and the current version of Acronis Cyber Cloud APS is lower than build 1884, please involve Odin to the update and refer to <https://kb.odin.com/en/131431>
4. Odin Automation 6.0, 7.0, 7.1, 7.2, 7.3, 7.4, 8.0 and 8.2 are not officially supported. Before upgrading the Acronis Cyber Cloud APS package to version 20.09, please make sure Odin Automation is at least on version 8.3
5. The following performance issues exist in the Acronis APS 20.09 running Odin Automation version 8.3:
 - CI-9033: "Enable Subscription" feature degradation caused by increased number of counters in resource;
 - CI-9479: Provider subscription switch fails due to time out error, and it results in wrong states for some of the services;
 - CI-9283: Intermittent timeout errors during attempts to assign own storage;
 - CI-9497: Switch of subscription leads to fail of Change Order (CH) with "Conflict: [1001]" error from Cloud;
 - CI-9496: Disabled subscription state in OSA is not propagated to the Cloud;
 - CI-9498: Delays in subscription switch between OSA and the Cloud.

We strongly recommend scheduling the upgrade of Odin Automation to version 20.4 or later with your IM representative.

Obtaining the update

You can download the application via these links: [ZIP file](#), [RPM file](#).