

Acronis True Image 2018 Mobile Backup to NAS Testing Guide

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How to Backup Mobile device to NAS

A mobile backup to NAS protects the data on your mobile device and provides the opportunity to recover it in case of corruption or loss. You can also use the backup to transfer your personal data and settings from your old smartphone to a new one.

To test mobile backup to NAS via Synology and QNAP apps, please download from the appropriate link:

- QNAP (x86_x64): http://dl.acronis.com/u/QNAP_Acronis_True_Image.qpkg
- Synology (x86_x64): http://dl.acronis.com/u/SYNOLOGY_x86_64_Acronis_True_Image.spk
- Synology (ARM370): http://dl.acronis.com/u/SYNOLOGY_ARM370_Acronis_True_Image.spk
- Synology (ARM38x): http://dl.acronis.com/u/SYNOLOGY_ARM38x_Acronis_True_Image.spk
- iOS: <https://go.acronis.com/AcronisTrueImageMobile/AcronisTrueImage.plist>
- Android: <https://dl.acronis.com/u/AcronisTrueImageMobile/AcronisTrueImage.apk>

Then follow these instructions:

1. Install the Acronis Mobile application on your iOS or Android device
2. Select **Backup to NAS or computer**. Tap on Scan QR code
3. Install the app to the NAS from links above (see installation instruction for [QNAP](#) and for [Synology](#))
4. Make sure that both NAS and mobile device are connected to the same Wi-fi network
5. Scan the QR code displayed in the NAS application interface using Acronis Mobile application to pair the mobile device with the NAS
6. After successfully pairing the devices you can start backup to NAS over the Wi-Fi
7. Backup files can be browsed on the mobile device and restored directly from the NAS

Backup your mobile device
to this NAS
Point your camera in mobile
True Image to scan this QR code



This NAS connected to

John iPhone



Last backup
today, 01:20 AM

John iPad



Last backup
yesterday, 05:11 PM

Mary Google Pixel
XL



Last backup
today, 08:35 PM

Mary Galaxy S



Last backup
10.11.2017, 01:20 AM

How to connect mobile device to this NAS

1

Install app

[Download](#), install and launch the Acronis
Mobile app.

2

Use the same Wi-Fi network

Make sure that your computer and
mobile device are connected to the same
Wi-Fi network.

3

Scan QR code

On your mobile device, choose the local
backup option and scan QR code.

4

Check NAS connection status

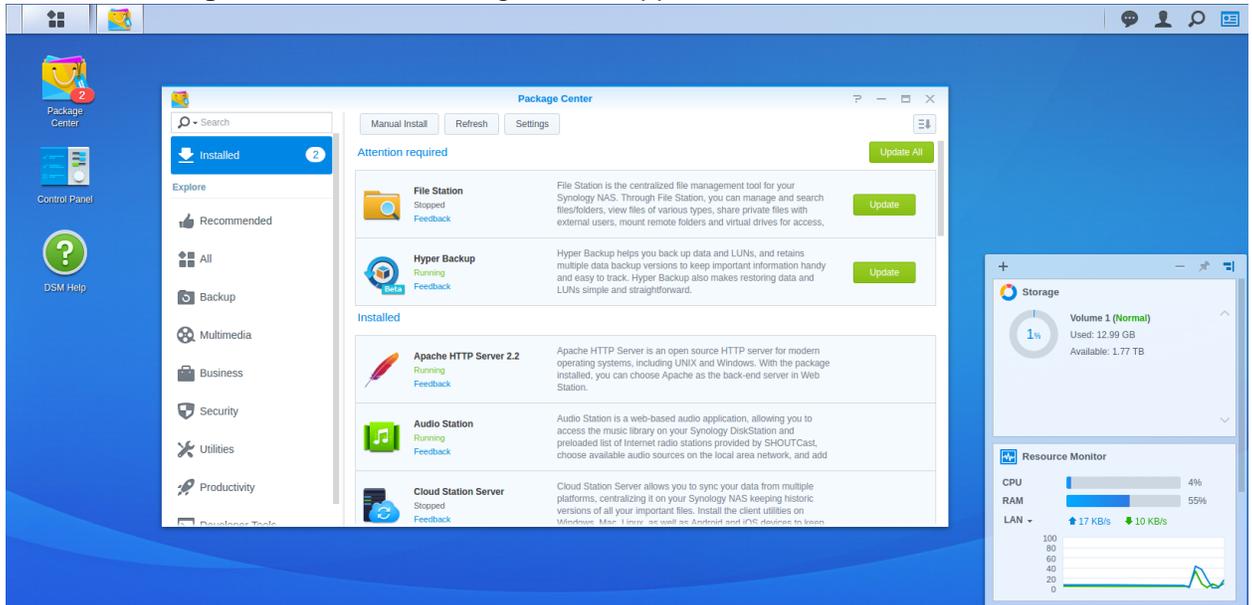
If connection will be successful this page
will update.

Known issues:

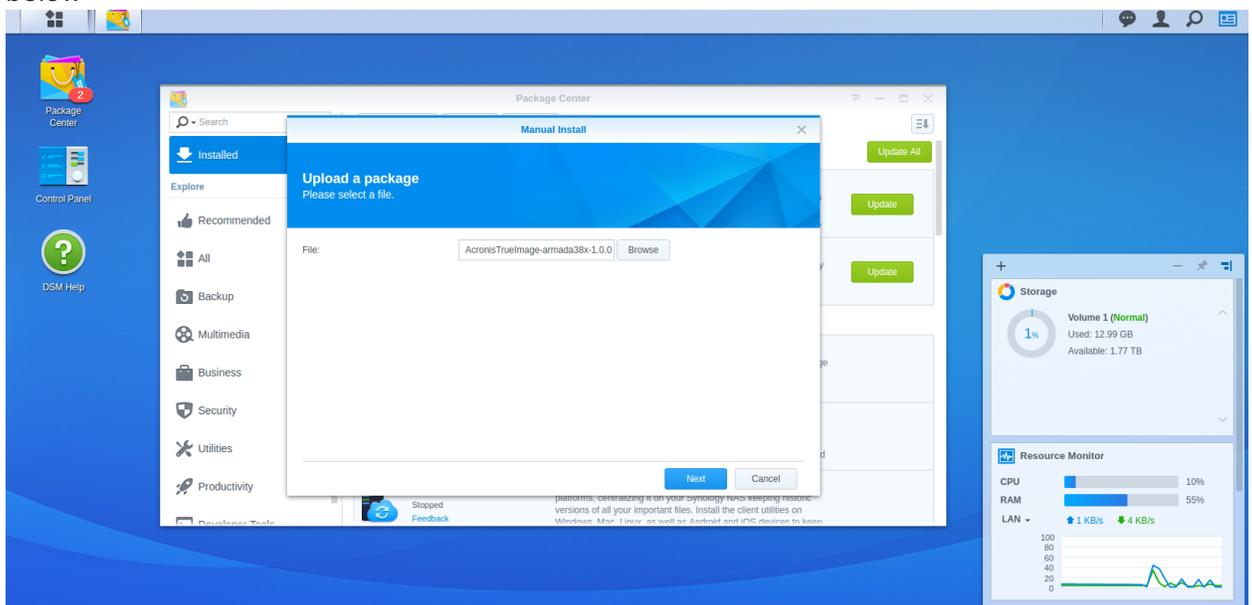
1. Only English version is available.
2. After deleting from the product interface and reconnecting device is shown as an inactive. Refresh page to resolve the issue.
3. No authentication is required in Acronis True Image to access NAS application.
4. Logs and in-product feedback are not available.
5. All backed up data will be available for all NAS users. Please use encryption to protect your data privacy.
6. Acronis True Image application for NAS does not support HTTPS protocol.

Synology app Installation

1. Download the package (.spk) from the link
2. Login into your NAS device from the web browser
3. Click on **Package Center** and a dialog box will appear as shown below



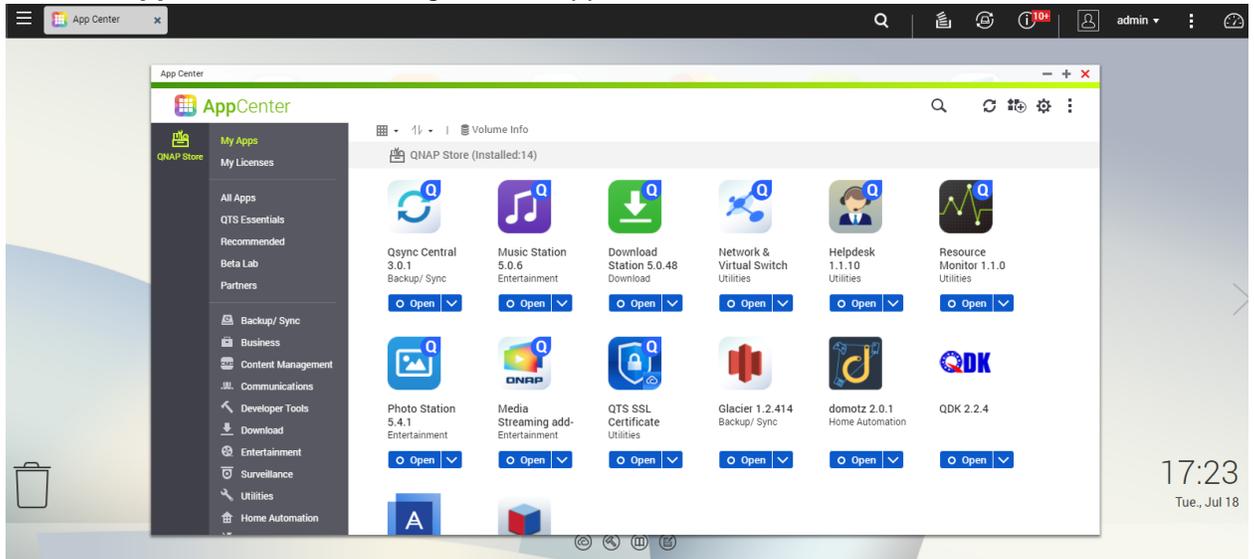
4. Click on **Manual install** and select the file you downloaded from file dialog box as shown below



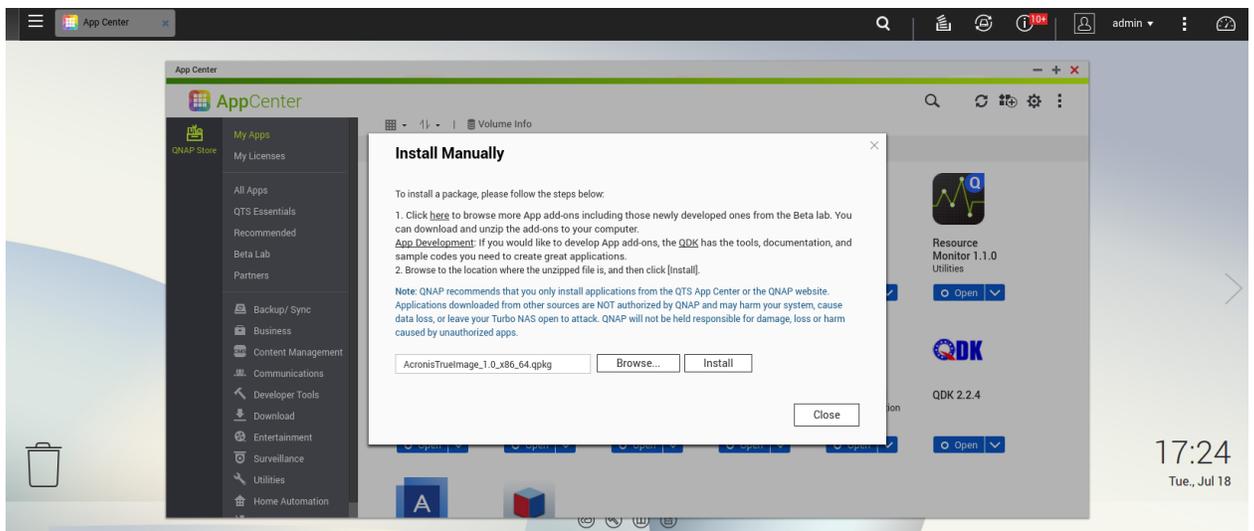
5. Now click **Next** and apply. The Acronis True Image 2018 app should be installed and running.

QNAP app Installation

1. Download the package (.qpkg) from the link
2. Login into your NAS device from the web browser
3. Click on **App Center** and a dialog box will appear as shown below



4. Click on **Manual install** (+icon) and select the file you downloaded from file dialog box as shown below



5. Now click **Install** and **Ok**. The Acronis True Image 2018 app should be installed and running.

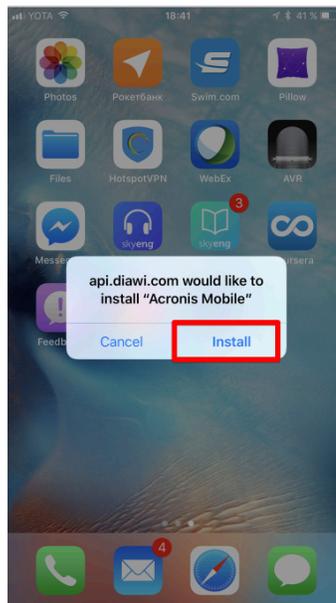
Mobile App Installation

To install the application, please go here using your mobile device:

- iOS: <https://go.acronis.com/AcronisTrueImageMobile/AcronisTrueImage.plist>
- Android: <https://dl.acronis.com/u/AcronisTrueImageMobile/AcronisTrueImage.apk>

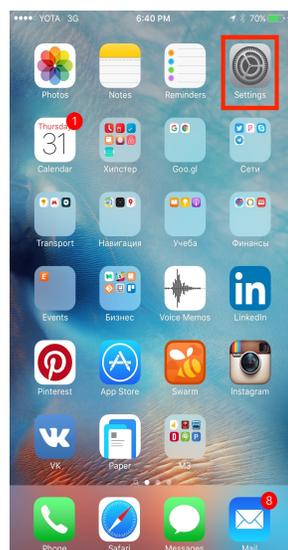
Acronis Mobile for iOS devices Installation Guide

A. Click the **Install** button in the popup view

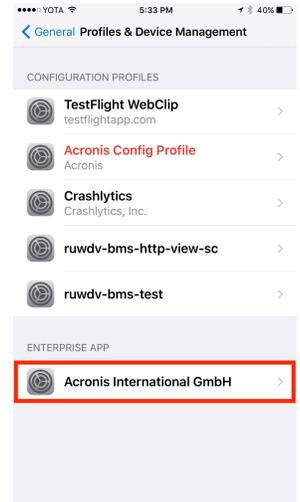


B. After the

installation finishes, open **iOS Settings**



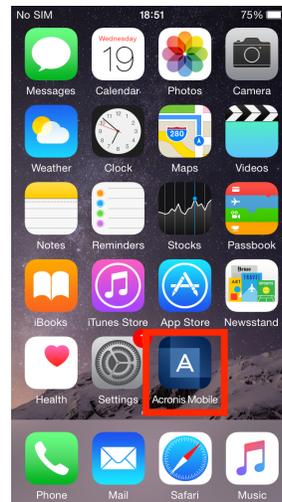
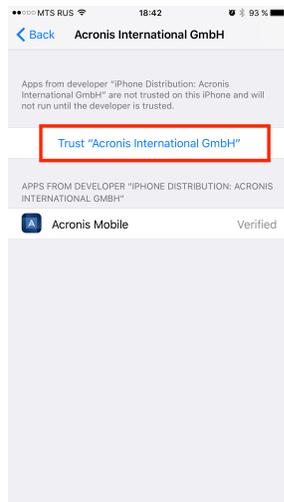
C. Go to **General** and then **Profiles & Device Management**, and select **Acronis International GmbH**



D. Tap on **Acronis International GmbH**

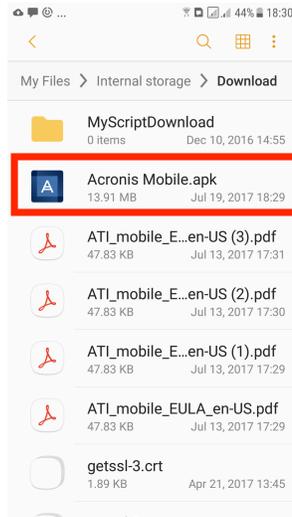
Trust

Now you can use **the Acronis Mobile** application

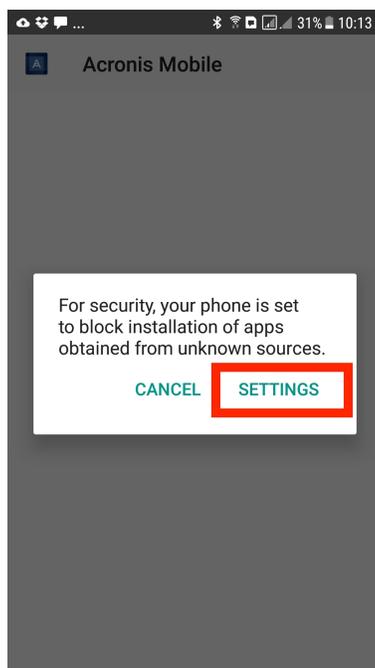


Acronis Mobile for Android devices Installation Guide

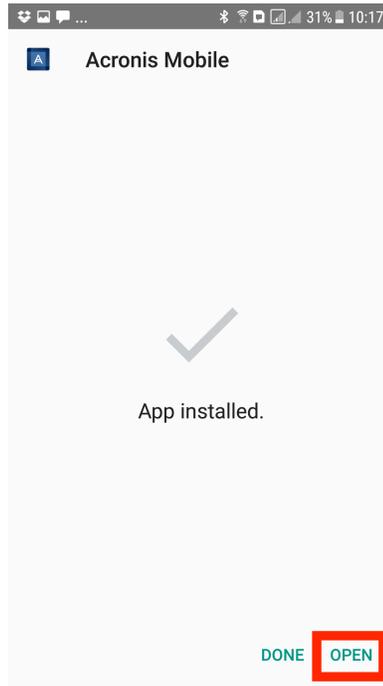
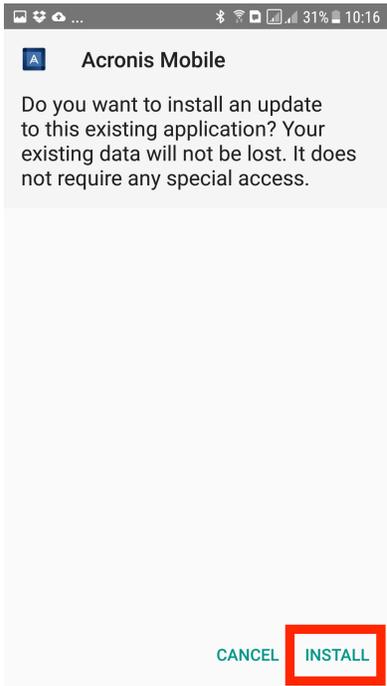
A. Open the downloaded file **Acronis Mobile.apk**



B. If your system blocks installations from unknown sources, open the security settings and allow this option



C. Tap the **Install** button on privacy agreement screen



Now you can use **the Acronis Mobile** application

