# Acronis True Image 2018 Mobile Backup to NAS Testing Guide

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#### How to Backup Mobile device to NAS

A mobile backup to NAS protects the data on your mobile device and provides the opportunity to recover it in case of corruption or loss. You can also use the backup to transfer your personal data and settings from your old smartphone to a new one.

To test mobile backup to NAS via Synology and QNAP apps, please download from the appropriate link:

- QNAP (x86\_x64): <u>http://dl.acronis.com/u/QNAP\_Acronis\_True\_Image.qpkg</u>
- Synology (x86\_x64): http://dl.acronis.com/u/SYNOLOGY x86 64 Acronis True Image.spk
- Synology (ARM370): <u>http://dl.acronis.com/u/SYNOLOGY\_ARM370\_Acronis\_True\_Image.spk</u>
- Synology (ARM38x): http://dl.acronis.com/u/SYNOLOGY\_ARM38x\_Acronis\_True\_Image.spk
- iOS: <u>https://go.acronis.com/AcronisTrueImageMobile/AcronisTrueImage.plist</u>
- Android: <u>https://dl.acronis.com/u/AcronisTrueImageMobile/AcronisTrueImage.apk</u>

Then follow these instructions:

- 1. Install the Acronis Mobile application on your iOS or Android device
- 2. Select **Backup to NAS or computer**. Tap on Scan QR code
- Install the app to the NAS from links above (see installation instruction for <u>QNAP</u> and for <u>Synology</u>)
- 4. Make sure that both NAS and mobile device are connected to the same Wi-fi network
- 5. Scan the QR code displayed in the NAS application interface using Acronis Mobile application to pair the mobile device with the NAS
- 6. After successfully pairing the devices you can start backup to NAS over the Wi-Fi
- 7. Backup files can be browsed on the mobile device and restored directly from the NAS



#### Known issues:

- 1. Only English version is available.
- 2. After deleting from the product interface and reconnecting device is shown as an inactive. Refresh page to resolve the issue.
- 3. No authentication is required in Acronis True Image to access NAS application.
- 4. Logs and in-product feedback are not available.
- 5. All backed up data will be available for all NAS users. Please use encryption to protect your data privacy.
- 6. Acronis True Image application for NAS does not support HTTPS protocol.

#### Synology app Installation

- 1. Download the package (.spk) from the link
- 2. Login into your NAS device from the web browser
- 3. Click on Package Center and a dialog box will appear as shown below

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Center	₽ - Search	Manual Install Refresh Se	ettings	≡ <b>↓</b>		
<u> </u>	👤 Installed 🛛 2	Attention required		Update All		
Control Panel	Explore	File Station	File Station is the centralized file management tool for your Synology NAS. Through File Station, you can manage and search	Lindato		
	👍 Recommended	Feedback	files/folders, view files of various types, share private files with external users, mount remote folders and virtual drives for access,	opulie		
?		Hyper Backup Running	Hyper Backup helps you back up data and LUNs, and retains multiple data backup versions to keep important information handy and exercit treat. Unreg Redeux also makes contained data and	Update	+	- * =
	Backup	Beta Feedback	LUNs simple and straightforward.		C Storage	
	Multimedia	Installed			Volume 1 (Norr 1% Used: 12.99 GB	nal)
	Business	Apache HTTP Server 2.2 Running Feedback	Apache HTTP Server is an open source HTTP server for modern operating systems, including UNIX and Windows. With the package installed, you can choose Apache as the back-end server in Web Station.		Available: 1.77	гв
	Security	- Audio Station	Audio Station is a web-based audio application, allowing you to			
	🔀 Utilities	Running Feedback	access the music library on your Synology DiskStation and preloaded list of Internet radio stations provided by SHOUTCast, choose available audio sources on the local area network, and add		Resource Monitor	
	🚀 Productivity	Cloud Station Server Stopped	Cloud Station Server allows you to sync your data from multiple platforms, centralizing it on your Synology NAS keeping historic versions of all your important files totall the client utilities on		CPU RAM	496
	Developer Tools	Feedback	Windows. Mac. Linux, as well as Android and iOS devices to keen		LAN 👻 🏦 17 KB/s 🗸	10 KB/s

4. Click on **Manual install** and select the file you downloaded from file dialog box as shown below

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Center	₽ - Search		Manual Install	×	Eŧ	
	👤 Installed				Update All	
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?	All	File:	AcronisTrueImage-armada38x-1.0.0 Browse	y	Update	+ + +
DSM Help	S Backup					🜔 Storage
	🛞 Multimedia					Volume 1 (Normal) 1% Used: 12.99 GB Available: 1.77 TB
	Business			je		
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	🔀 Utilities			d		Resource Monitor
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	Developer Tools	Stoppe Feedb	ed versions of all your important files. ack Windows Mac Linux, as well as f	Install the client utilities on indroid and IOS devices to keep		LAN - 1 KB/s + 4 KB/s

5. Now click **Next** and apply. The Acronis True Image 2018 app should be installed and running.

#### **QNAP** app Installation

- 1. Download the package (.qpkg) from the link
- 2. Login into your NAS device from the web browser
- 3. Click on **App Center** and a dialog box will appear as shown below



4. Click on **Manual install** (+icon) and select the file you downloaded from file dialog box as shown below

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5. Now click **Install** and **Ok**. The Acronis True Image 2018 app should be installed and running.

### Mobile App Installation

To install the application, please go here using your mobile device:

- iOS: <u>https://go.acronis.com/AcronisTrueImageMobile/AcronisTrueImage.plist</u>
- Android: <u>https://dl.acronis.com/u/AcronisTrueImageMobile/AcronisTrueImage.apk</u>

Acronis Mobile for iOS devices Installation Guide

A. Click the Install button in the popup view



B. After the

installation finishes, open iOS Settings



# C. Go to **General** and then **Profiles & Device Management**, and select **Acronis International GmbH**



Now you can use the Acronis Mobile application

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Acronis Mobile for Android devices Installation Guide

#### A. Open the downloaded file Acronis Mobile.apk



B. If your system blocks installations from unknown sources, open the security settings and allow this option

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Acronis Mobile		Security							
		ENCRYPTION							
		Encrypt phone							
		PASSWORDS							
		Make passwords visible							
		DEVICE ADMINISTRATION							
For security, your phone is set to block installation of apps obtained from unknown sources	Device administrators View or deactivate device ad		istrators						
CANCEL		Unknown sources Allow installation of apps from u sources	nknown						
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		Trusted credentials Display trusted CA certificates							
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C. Tap the Install button on privacy agreement screen



Now you can use the Acronis Mobile application

